

SIMPLIFY THE COMPLEX. ENTERPRISE SERVICE CONSULTING.

The aim of Enterprise Service Consulting is to help organisations implement enterprise wide capabilities in the domains of Enterprise Integration and SOA. The combination of comprehensive architectures, rigorous methods and practical tools help to create the environment that enables business processes and business transactions that must be supported by robust, scaleable and flexible solutions.

ENTERPRISE SERVICE CONSULTING

The aim of the consultancy services in this area is to:

- Provide technical platforms
- Design solutions
- Deliver business and technical functionality
- Support change

ENTERPRISE SERVICES & INTEGRATION: CONSULTING & DELIVERY

Glue Reply's Enterprise Services Consulting practice comprises capability, tools, services and accelerators that enable organisations to deliver Enterprise Integration and Service Oriented Architecture (SOA) initiatives with increased efficiency, robustness and repeatability.

Drawing on past experiences from hundreds of engagements across a broad spectrum of industry domains (including Retail, CPG, Insurance, Finance, Pharmaceuticals, Telecoms and Defence) Glue Reply has been able to define a set of consulting services that helps organisations in 3 key areas:

- Defining the future-state (Reference Architecture)
- Laying the foundations for the future state (Foundation Layer)
- Achieving the future-state (Delivery Method)

With this in mind, Glue Reply has created the following consulting services, specifically tailored to the Enterprise Integration or Service Orientation domains.

	Service Orientated Architecture	Enterprise Integration
Reference Layer	Enterprise Service Architecture (gESA)	Enterprise Integration Architecture (gEIA)
Foundation Layer	Enterprise Service Infrastructure (gESI)	Enterprise Integration Infrastructure (gEII)
Delivery Method	Enterprise Service Method (gEAM)	Enterprise Integration Method (gEIM)

Figure: Glue Reply Enterprise Consulting Services

SERVICE ORIENTED ARCHITECTURE

There is much debate today as to the true nature of Service-Oriented Architecture (SOA). Given the fact that those contributing to the debate will often bring their own agenda, with preconceived ideas as to the direction the evolution of SOA should take, along with the relative immaturity of real-world SOA delivery projects, standards, principles, patterns, methods, frameworks, tools and accelerators, it is no wonder there is so much confusion.

Glue Reply recognises the fact that SOA means many things to many people but at the same time tries to bring some order to what is currently a very confused space. Specifically, with respect to SOA, Glue Reply’s Enterprise Services Consulting practice focuses on the areas of Governance (gESA), Method (gESM) and Technology (gESI) when bringing its SOA specific services to market.

ENTERPRISE PROCESS PLATFORM (GESP)

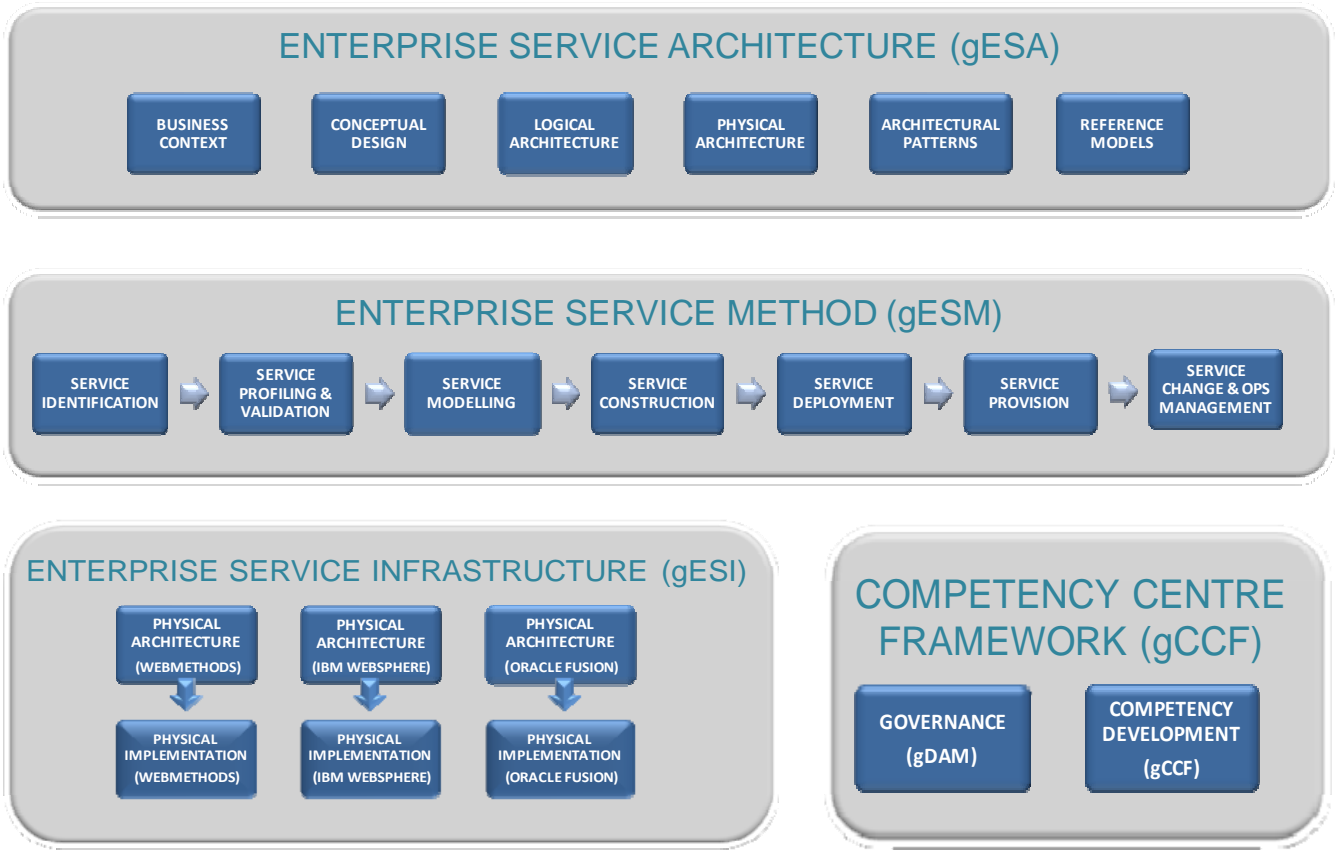


Figure: Glue Reply Enterprise Process Platform

ENTERPRISE SERVICE INFRASTRUCTURE (GESI)

Glue Reply Enterprise Service Infrastructure (gESI) takes forward the gESA Physical View (which maps the relationship between the abstract capability defined within the Reference Architecture and the concrete capability provided by leading SOA technology vendors) to “plug” what Glue Reply considers to be the gaps in various vendors SOA technologies. By leveraging gESI for a given technology platform an organisation is able to quickly ensure they have a level playing field with respect to their chosen technology platform.

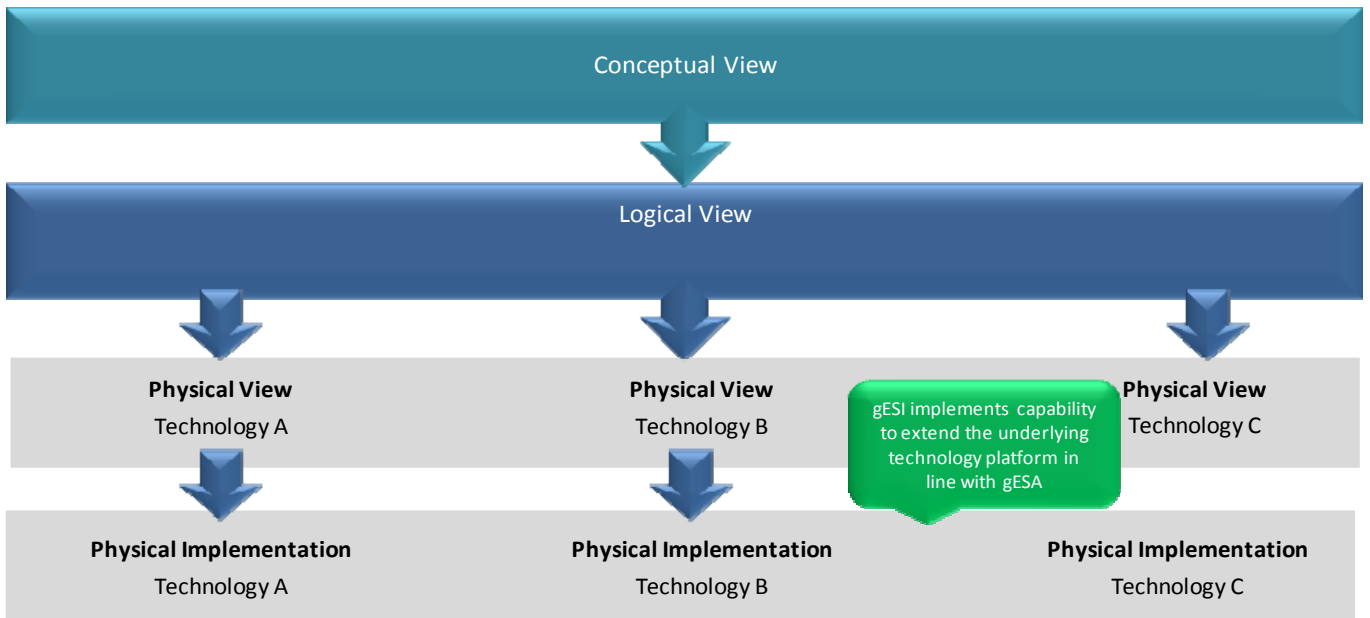


Figure: gESI relationship to gESA

Examples of the sorts of capability provided by gESI are:

- Error Detection
- Error Notification
- Error Management
- Auditing
- Service Wrapping
- Brokered Notification



Glue Reply is UK's leading consulting services organisation focused exclusively on optimising IT/Business alignment and minimising the cost of business and IT technology change. Our core proposition is to help organisations maximise the value from their change and technology investments by helping them define, design, implement and resource best practice:

- Enterprise architecture and business/technology change management processes, roadmaps and competencies;
- Business design and process management initiatives;
- SOA, integration and data management platforms.